



Texas CHIP Dental Services

2008 WEBCAST PROVIDER TRAINING SEMINAR

Delta Dental cordially invites you to join us for an online training seminar for you and your office staff covering Texas CHIP Dental Services. The training seminar is free and will cover such topics as:

- **Provider Enrollment**
- **Member Eligibility**
- **Claims Processing**
- **Criteria**

Our goal is to help you successfully administer the TEXAS CHIP program. In addition to the training agenda, we will be available to answer any questions you may have about the TEXAS CHIP program.

To join us for the seminar, simply log onto www.myrplus.com/977348. You will be asked to enter some information that will connect you to the training group. You will need to provide the following:

- **Your name**
- **Your e-mail address**
- **Your telephone number**
- **The conference dial-in number**

The conference dial-in number is toll-free: 888-737-5834. You must dial this number on your telephone in addition to signing on to the internet to participate in the training.

After successfully connecting to the web site, you will need to enter **passcode 977348**.

A training moderator will be online to facilitate the training. The moderator will greet you and tell you what will happen next. During the training, if you experience any problems with the presentation, you may dial “*o” on your telephone to send a request for help to the technical support department. The problem will be resolved and the support staff will reconnect you to the presentation.

All seminars are scheduled for 3:00 pm Central Standard Time (CST) unless otherwise noted. The dates for the online training seminar are as follows:

January 16, 2008	July 16, 2008
February 20, 2008	August 20, 2008
March 19, 2008	September 17, 2008
April 16, 2008	October 15, 2008
May 21, 2008	November 19, 2008
June 18, 2008	December 17, 2008

You do not need to register prior to training. Simply choose a date and time that's convenient for you and log on. If you have any questions, please call us toll-free at 866-561-5891.