

How to find a DeltaCare® USA dentist



We'll do whatever it takes and then some.

Find a DeltaCare USA dentist

Select from among the many conveniently located DeltaCare USA contracted general dentists. To find the most current listing of DeltaCare USA dental offices:



Visit our website and click on “Find a Dentist” on our home page. Select “DeltaCare USA” as your plan network.



Call Customer Service for help in finding a DeltaCare USA dentist.

Visit our online directory at: deltadentalins.com

Select your plan network in the “Find a Dentist” box on the home page. Then, select your state or territory.

Follow the easy prompts to search for DeltaCare USA dentists by ZIP code or city. You can broaden the scope by increasing the number of miles you are willing to travel. You can also enter the office name to find out if a specific facility participates.

Delta Dental’s online directory provides a map and driving directions to the dental office by clicking on the office address.

If you wish to transfer to another DeltaCare USA dentist, you may do so by completing and submitting the online Customer Service Request Form (some restrictions may apply). Your request must be received by the 21st of the month to become effective on the first day of the following month. Please see below for how to contact Customer Service.

Get connected

Our website is convenient and easy to use. You can:

- Review the dental office directory, which is updated frequently to provide you

with the newest facilities

- Check your eligibility and benefits
- Find answers to frequently asked questions, as well as current news and dental health information
- Access the Customer Service Request Form to change to another network office, verify eligibility, request ID cards, order benefit materials or ask questions

Contact Customer Service

From the home page, select “Contact Us” in the upper right corner. Then:

- Select the company through which you receive benefits
- Select the DeltaCare USA Inquiries Form
- Click “Submit” to send the completed form to our Customer Service department.

If you prefer to contact us by telephone, please call toll-free: 800-422-4234.

Print an ID card

An ID card is not required to visit a DeltaCare USA dentist; however, you may print one by logging in and following the prompts.

Please review your Evidence of Coverage, Summary Plan Description or Group Dental Service Contract for specific details about your plan.

WE KEEP YOU SMILING®

Why do 1.3 million enrollees trust their smiles to DeltaCare® USA?

- Large dentist network
- Easy to use
- Affordable costs
- Extensive coverage, including orthodontics

Connect with us!

facebook.com/deltadentalins
twitter.com/deltadentalins
youtube.com/deltadentalins

Product administration

DeltaCare® USA is our prepaid plan that features set copayments, no annual deductibles and no maximums for covered benefits. In most states, enrollees must select a primary care dentist in the DeltaCare USA network from whom they receive treatment as in a traditional DHMO. In some states, DeltaCare USA is offered as an open access plan where enrollees can obtain treatment from any licensed dentist; however, deductibles and maximums may be applied for services provided by an out-of-network dentist.

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, ME, MI, NC, NH, OK, OR, RI, SC, SD, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, and WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania; VA — Delta Dental of Virginia. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

Check out our new wellness resource



The SmileWay Wellness Challenge provides recommendations for how to participate in the program by taking advantage of the extensive resources available on our SmileWay Wellness site.

- 1. Review your habits**
Take one or both of our interactive quizzes to see if you are at risk for cavities or gum (periodontal) disease. When you receive your quiz results, you can sign up to receive customized emails based on your risk level.
- 2. Get educated**
Read any of the 100+ articles on dental health-related topics — everything from acid reflux to x-rays. We also have a variety of short videos on specific topics.
- 3. Stay informed**
Receive regular dental health tips and information from us by:
 - a. signing up for the *SmileWay Wellness Newsletter* (sent to your email box six times a year)
 - b. connecting with us on Facebook
 - c. following us on TwitterAll of this is accessible from our SmileWay Wellness site at mysmileway.com. Bookmark the page so you can refer to it frequently.

Questions about oral health?

If you've got questions about oral health, be sure to check out our SmileWay Wellness Site for answers. We've compiled an extensive library of articles on oral health topics from amalgam fillings to x-rays and just about every oral health topic in between.

Mouth-body Connection

- Diabetes and oral health
- Heart disease and oral health
- Men's and Women's oral health
- Stress and oral health

Preventive care

- Brushing and flossing
- Dental cleanings
- Fighting bad breath
- Fluoride
- Choosing and caring for your toothbrush

Emergency care

- Dental care when traveling
- Handling dental emergencies

Kids & teens

- Baby bottle tooth decay

- Children's oral health
- Teens' oral health

Seniors

- Dental care of Alzheimer's patients
- Dentures
- Seniors' oral health

Dental treatments

- Amalgam and resin fillings
- Braces
- Dental implants
- Sealants

Conditions

- Dry mouth
- Mouth sores
- Sensitive teeth
- TMJ