

Texas CHIP Dental Services

Delta Dental cordially invites you to join us for an online training seminar for you and your office staff covering Texas CHIP Dental Services. The training seminar is free and will cover such topics as:

- Provider Enrollment
- Member Eligibility
- Claims Processing
- Criteria

Our goal is to help you successfully administer the TEXAS CHIP program. In addition to the training agenda, we will be available to answer any questions you may have about the TEXAS CHIP program.

To join us for the seminar, simply log onto www.myrplus.com/977348. You will be asked to enter some information that will connect you to the training group. You will need to provide the following:

- Your name
- Your e-mail address
- Your telephone number
- The conference dial-in number

The conference dial-in number is toll-free: 888-737-5834. You must dial this number on your telephone in addition to signing on to the internet to participate in the training.

After successfully connecting to the web site, you will need to enter **passcode 977348**.

A training moderator will be online to facilitate the training. The moderator will greet you and tell you what will happen next. During the training, if you experience any problems with the presentation, you may dial “*o” on your telephone to send a request for help to the technical support department. The problem will be resolved and the support staff will reconnect you to the presentation.

All seminars are scheduled for 3:00 pm Central Standard Time (CST) unless otherwise noted. The dates for the online training seminar are as follows:

January 20, 2010	July 21, 2010
February 17, 2010	August 18, 2010
March 17, 2010	September 15, 2010
April 21, 2010	October 20, 2010
May 19, 2010	November 17, 2010
June 16, 2010	December 15, 2010

You do not need to register prior to training. Simply choose a date and time that’s convenient for you and log on. If you have any questions, please call us toll-free at 866-561-5891.